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THE UNIVERSITY OF BRITISH COLUMBIA
Faculty of Medicine

MedIT Plan 2016

Long Term Goals

- All Faculty of Medicine researchers, educators and staff have a base level of IT support
- MedIT effectively leverages central IT services
- Distribution is supported by accessible and flexible connection methods
- MedIT engages with the IT Governance Committee to support decision making and prioritization of major initiatives
- MedIT has a close working relationship with its clients
- MedIT supports competency-based educational programming that is engaging, impactful, and reflects a learner-centred approach

Capabilities to Develop

- Effectively leverage skills across MedIT and central IT services
- Client Onboarding
- Excellent client service and engagement
- Engage faculty, students and staff for MedIT supported initiatives
- Measure satisfaction in response to MedIT activities
- Develop maturity in IT management practices
- Develop relationships with Health Authority Partners
- Increase standard IT support capacity
- MedIT strategic planning

Outcomes by September 2016

1. Increase video conferencing (VC) capacity
2. Deliver Teaching Tracking & Payment System (TTPS) for tracking undergraduate teaching
3. Establish a client engagement (CE) framework
4. Deliver a new curriculum management system (CMS) to MD Undergraduate Program
5. Improve connectivity by upgrading the Vancouver General Hospital networks
6. Update Service Level Commitments (SLC) with all existing MedIT clients and onboard two new clients
7. IT Governance Committee (ITGC) helps set MedIT's priorities for 2017/18
8. Simplify access to UBC systems by migrating 30% of Faculty account holders to Campus Wide Login (CWL)
9. Improve access to learning materials by rolling out Wi-Fi coverage in four Northern Health and four Vancouver Coastal/PHSA/Providence clinical sites

Organizational Drivers

Renewal of the Faculty of Medicine Strategic Plan
Future of IT Recommendations
Plan for Technology Enabled Learning